The Right Gifts from the Right Person at the Right Time: Tracking Your Prospects

AFP Yosemite Valley Chapter May 3, 2012

Robert Weiner Robert L. Weiner Consulting

robert@rlweiner.com 415.643.8955

www.rlweiner.com



Where We're Going

- Introductions
- Your Goals
- Why?
- What?
- Who?
- When?
- How?
- Q&A



Image: Marcelo Nava

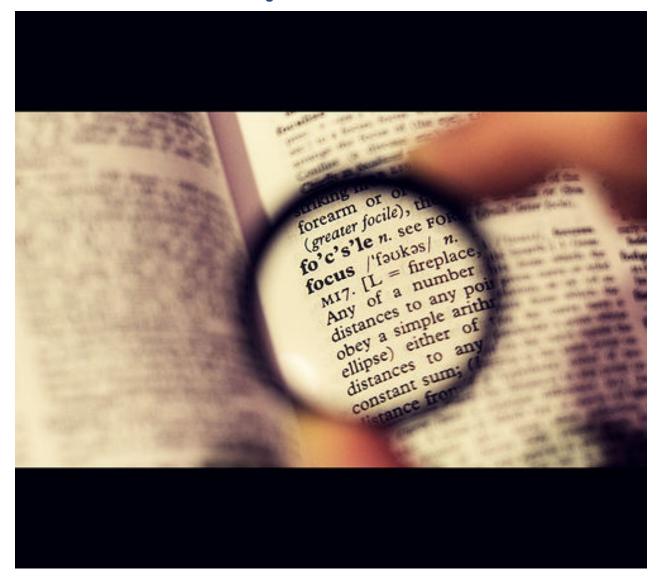


Your Goals



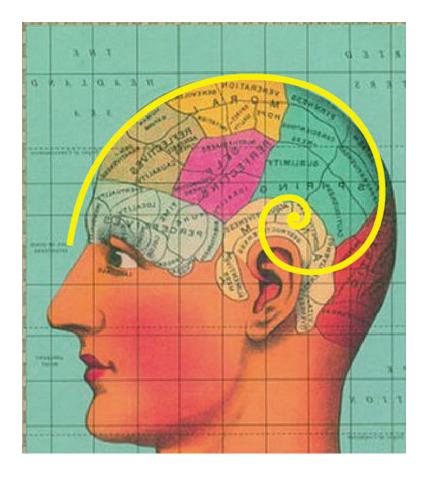


Why? Focus





Why? Institutional Memory





Why? Surviving Staff Turnover





Why? Understanding Connections

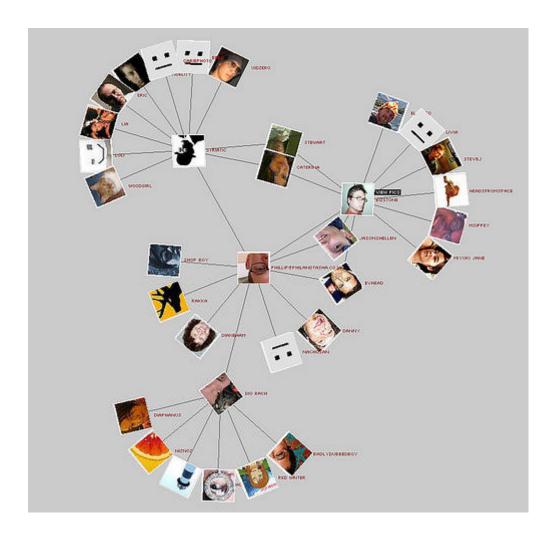




Image: Phillip

Why? Tracking Activities





Why? Prospecting

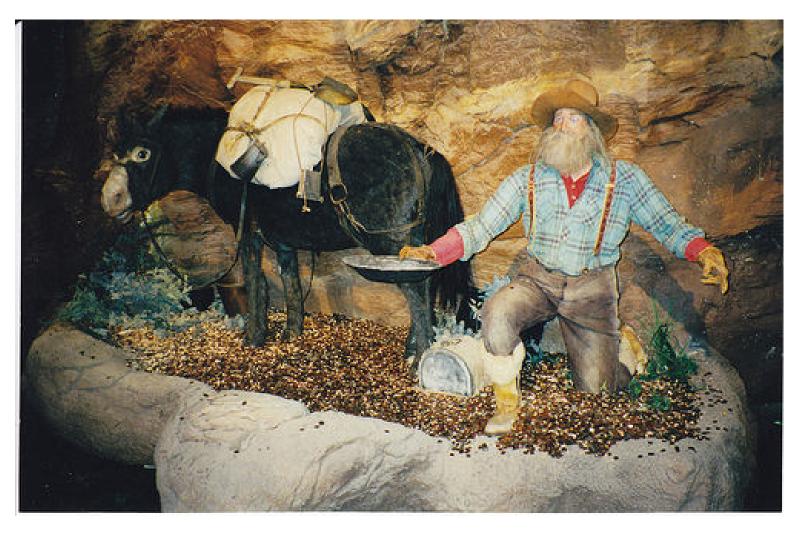




Image: <u>iirraa</u>

Why? Forecasting



What to track? Your constituents





Image: Scoobay

What to track? Who gave what, when, for what?





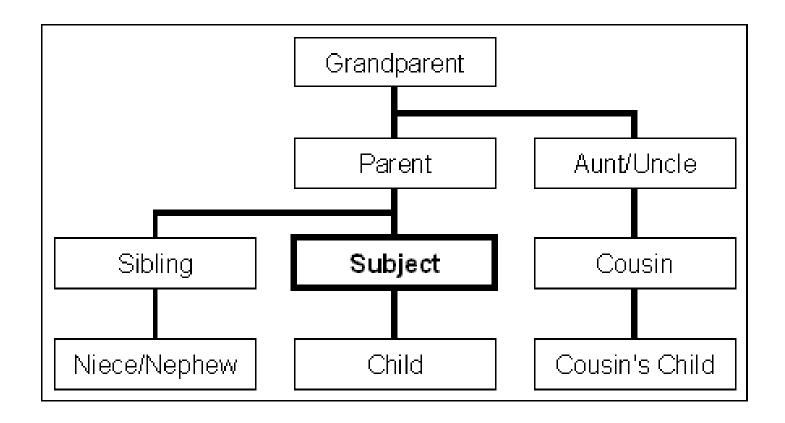
Image: Chris Campbell

What to track? Relationships

Prospect	Manager	Solicitor	Volunteer
Rupert Giles	Buffy Summers	Alexander Harris	Willow Rosenberg

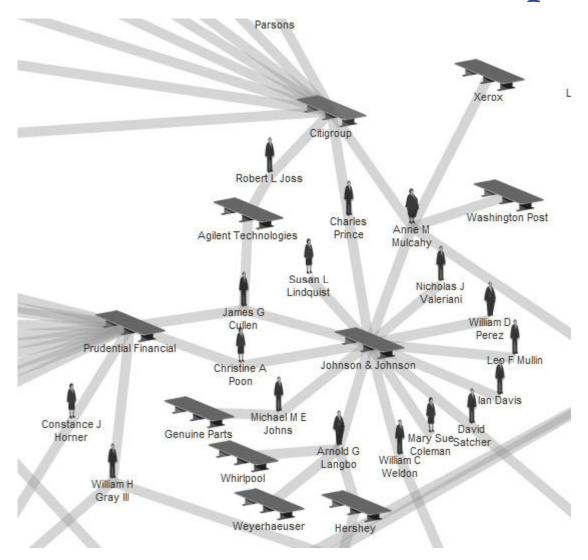


What to track? Relationships





What to track? Relationships





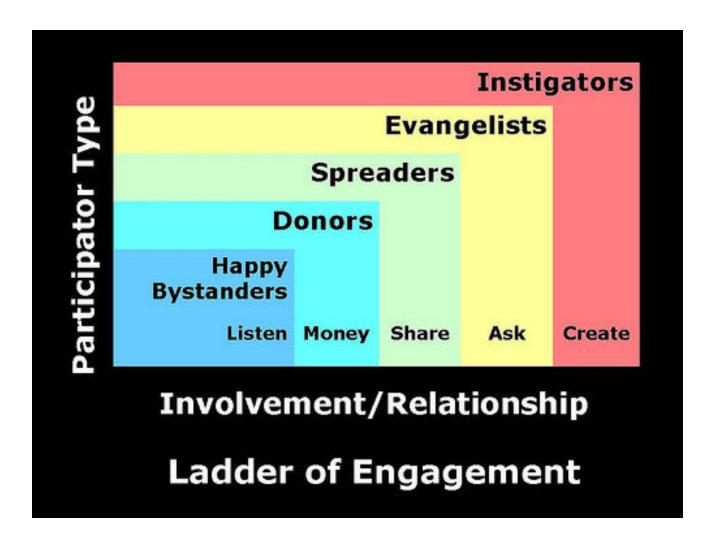
What to track? Interests

This is interesting



Image: Abu

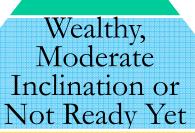
What to track? Involvement, interactions





What to track? Top Prospects

Wealthy,
Strongly Inclined to
Give, Ready Now



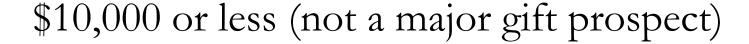
Moderate Wealth or Not Inclined to Give Now

Unknown — Need research and cultivation

Not a prospect



What to track? Prospect Ratings





What to track? Prospect Stages

- Identification
- Research
- Qualification
- Cultivation
- Solicitation
- Stewardship/Renewal
- Not a prospect



What to track? Who's Got the Ball?





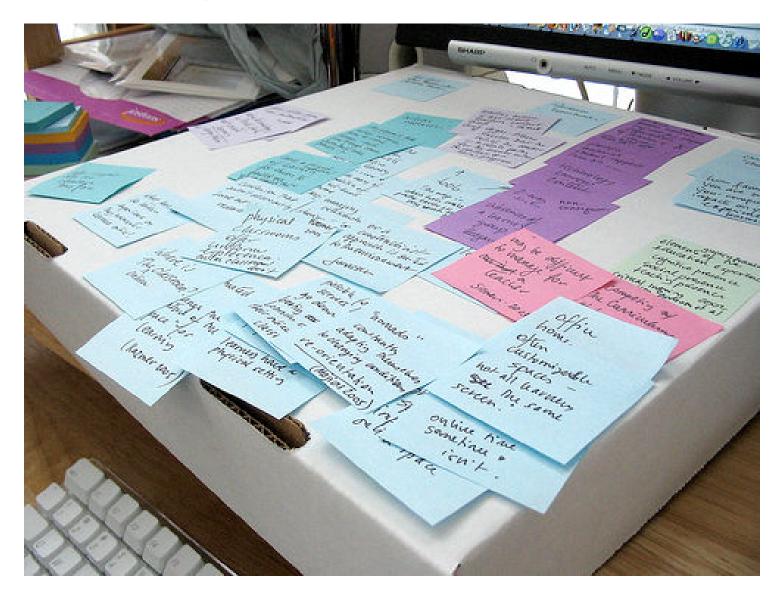
What to track? Last action, next steps





Image: <u>DrewToYou</u>

What to track? Notes





What to track? The moon





Image: <u>jurvetson</u>

Who should track? Everyone





Image: tofuart

When to track? All the time





How to track?



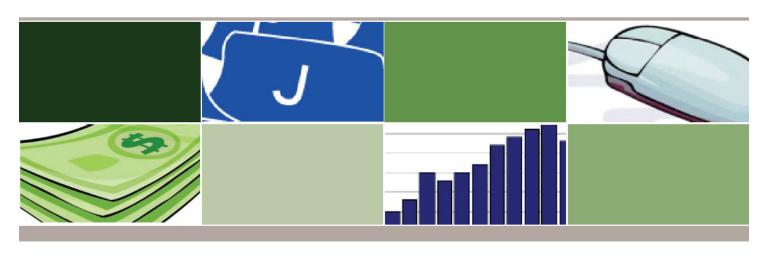


How to track? Use a database that supports major gifts





A CONSUMERS GUIDE TO LOW COST DONOR MANAGEMENT SYSTEMS



June 2011

Idealware's "Consumers Guide to Low Cost Donor Management Systems"



How to track? Someone needs to be in charge





Recap: What to track and why

- Focus
- Institutional memory
- Forecasting
- Giving history
- Relationships
- Notes
- Involvement
- Top prospects
- Who's got the ball
- Next steps























So why are we doing this?

- Tracking doesn't raise the money. But tracking can assist with:
 - Prospect management and tracking.
 - Stewarding your current donors.
 - Identifying future donors.
 - Time-management.
 - Managing staff.
 - Measuring and forecasting.
 - Asking the right person for the right gift at the right time for the right purpose.
- This is only possible if data is captured and made available to appropriate staff.



Resources

- Carter McNamara: Tips for Implementing a Major Gifts Program

 http://www.nonprofitlawblog.com/home/2010/11/major-gifts-part-i-tips-for-implementing-a-major-gifts-program.html
- Tony Poderis: Managing & Reporting Fund-Raising Campaign Progress

 http://www.raise-funds.com/2011/managing-reporting-fund-raising-campaign-progress/
- Tony Poderis: Rating and Evaluating Prospects

 http://www.raise-funds.com/1998/rating-and-evaluating-prospects-whom-do-you-ask-for-how-much/
- Prosper Fundraising: Moves Management: The Science Of Fundraising
 http://www.prosperfundraising.com/pdf/moves-management.pdf
- Robert Weiner: The Right Gift From The Right Person at the Right Time http://www.rlweiner.com/weiner-articles/tracking-your-prospects.pdf
- Robert Weiner: Back Away From That Spreadsheet: Why Excel Isn't a Donor Database http://www.idealware.org/articles/Excel isnt database.php
- Robert Weiner: Finding the Perfect Fundraising Database in an Imperfect World http://www.rlweiner.com/grf/grf finding perfect database.pdf
- Robert Weiner: Ingredients of a High Performing Advancement Services Shop http://www.rlweiner.com/ingredients-of-a-high-performing-advancement-services-shop

